



日照港裕廊股份有限公司
RIZHAO PORT JURONG CO., LTD.

(於中華人民共和國註冊成立的股份有限公司)

股份代號：6117



2024 Environmental, Social and Governance (ESG) Report

April, 2025

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ABOUT THIS REPORT

This report is the 6th Environmental, Social and Governance Report (ESG Report) released by Rizhao Port Jurong Co., Ltd. since its initial publication in 2019. It aims to showcase to all shareholders, investors, partners and the wider community our proactive practices and achievements in environmental protection, social responsibility and corporate governance over the past year, demonstrating the company's commitment and responsibility towards sustainable development.

REPORTING SCOPE

Reporting scope of this report is Rizhao Port Jurong Co., Ltd., consistent with the scope of the consolidated financial statements.

REPORTING PERIOD

This report is an annual report, the time period covered is from January 1st, 2024 to December 31st, 2024. To enhance the comparability and integrity of the report, part of the information is appropriately traced back or extended forward.

APPELLATIONS EXPLANATION

For the convenience of expression and reading, "Rizhao Port Jurong Co., Ltd." is also referred to as "Jurong Co., Ltd.", "Jurong", "the Company" or "we" in this report. For other appellation expressions, please refer to the following table:

Full Name of the Company	Abbreviation in This Report
Shandong Port Group Co., Ltd	Shandong Port
Shandong Port Rizhao Port Group Co., Ltd	Rizhao Port Group or Shandong Port Rizhao Port
Rizhao Port Co., Ltd	Rizhao Port

DATA DESCRIPTION

The data disclosed in this report are all sourced from the company's original operational data, publicly available data from government departments, annual financial data, internal statistical statements, and official documents. Unless otherwise specified, the financial data involved in the report are denominated in RMB.

REPORTING STANDARDS

Environmental, Social and Governance Reporting Guide (the "ESG Reporting Guide") under Appendix C2 of the Rules Governing the Listing of Securities on the Stock Exchange of Hong Kong Limited

Global Reporting Initiative (GRI Standards)

Sustainable Development Goals (SDGs)



REPORTING PRINCIPLES

This report adheres to the principles of materiality, quantification, balance, and consistency in environmental, social, and governance reporting.

Materiality

We identify important ESG issues through continuous communication with stakeholders and aligning with the company's strategic development and business operations.

Quantitative

This report provides a quantitative disclosure of key environmental and social performance indicators, and also offers textual explanations for the quantified data.

Balance

This report objectively and fairly discloses the company's performance, avoiding inappropriate and selective disclosure that may influence the decisions or judgments of the report readers.

Consistency

The scope of this report, as well as the methods for calculating key environmental and social performance indicators, are generally consistent with those of previous years.

ACCESS AND FEEDBACK

This report is available in Traditional Chinese and English versions for readers. The electronic version of the report can be accessed on the official website of Rizhao Port Jurong Co., Ltd. (<http://www.rzportjurong.com/t2.asp?id=338>) and the website of The Stock Exchange of Hong Kong Limited (https://www.hkex.com.hk/?sc_lang=zh-HK). In case of any discrepancies between the Chinese and English versions, the Traditional Chinese version shall prevail.

We value the opinions and suggestions of our stakeholders and welcome readers to contact us through the following contact details. Your feedback will assist us in further enhancing the company's overall performance in environmental, social, and governance aspects.

Contact Email: projsunshinerzport@163.com.



ABOUT RIZHAO PORT JURONG CO., LTD.

COMPANY PROFILE

Rizhao Port Jurong Co., Ltd. is a Sino-foreign equity joint venture limited company established by Rizhao Port Group and Jurong Port on March 17th, 2011. It is also the first wharf loading and unloading company of Rizhao Port that is a Chinese-foreign joint venture. On June 19th, 2019, the company successfully listed on the Main Board of The Stock Exchange of Hong Kong Limited (Stock code: 6117.HK), becoming the first enterprise in Rizhao City to be listed in Hong Kong. This marks that the company's development has stepped onto a new stage.

The company's main business focuses on terminal handling services for bulk commodities such as grain, wood chips, and dried cassava, while also providing supporting storage services and related auxiliary operations. Leveraging its resource advantages and professional capabilities, the company has become the largest import port for soybeans and wood chips in China, with the throughput of imported grain exceeding 10 million tonnes for five consecutive years.

Since its establishment, the company has sustained high-quality growth and developed notable strengths in the industry, including large berthing capacity, high unloading efficiency, strong storage capabilities, fast port clearance, and superior service quality.

2024, the company

Cargo throughput¹

28,780,000 tonnes

Operating Income

RMB **847,000,000**

Total Profit

RMB **275,000,000**

In the past 3 years, the company achieves

Cargo throughput growth rate

3.6%

Operating Income growth rate

10.3%

Total Profit growth rate

12.6%

¹ Grain, wood chips, other goods and berth rental (Asia Pacific Sino-Bo).



ABOUT RIZHAO PORT JURONG CO., LTD.

CORPORATE CULTURE

The company has deepened its "unified" cultural identity, inherited the "striving spirit of Rizhao Port", and integrated and developed a unique cultural system with its characteristics.

Mission	Serving the national food security strategy, serving the high-quality development of the port, and serving customers and employees
Vision	Construct a fully-fledged green and intelligent showcase grain port covering every process
Core value	Unity of purpose, loyalty and dedication, innovation and pioneering spirit, and pursuit of excellence

ABOUT RIZHAO PORT JURONG CO., LTD.

DESCRIBE 2024 WITH NUMBERS

Governance

Extraordinary meeting
of shareholders

2

Annual general
meeting shareholders

1

Board meeting

10

Internal commercial
ethics inspection

4

No

corruption or bribery
incidents occurred

Internal and external complaints
about disciplinary violations

0

Environment

Passed the surveillance
audit of the ISO 14001
Environmental
Management System

Comprehensive energy
consumption
4,488.99 tce

2024 Water-saving target

Achieved

Circulating water volume

5,612 tonnes

The compliance
rate of standardized
management of sewage

100%

The compliance rate
of compliant disposal
of solid waste

100%

Registration and filing rate of
non-road mobile machinery, as
well as the pass rate for exhaust
gas inspection **100%**

The holding rate of
pollutant discharge
permits **100%**

Service

R&D Investment Amount
RMB **17,043,500**

Management innovation
achievements in the
past three years **25**

Added Patents
18

Safety-themed class meetings
2,000+ sessions

The rate of
conducting hidden
danger rectification
100%

Payout of safety bonus
RMB **500,000+**

The handling rate of
customer complaints
100%

Customer
satisfaction
98%

The comprehensive
efficiency of the berths
has increased year-on-
year **9%**

Employee

Total Staff
296

Job opportunities
18

Veterans
23

Coverage rate of occupational
health examination
100%

The number of deaths due
to work-related accidents
in the past three years **0**

The total number of training
hours for employees
81,819 hours



ESG GOVERNANCE

ESG CONCEPT

Jurong Co., Ltd. embraces the ESG concept, integrating it into our company operations. From upgrading port environmental facilities to caring for employees, and from perfecting the governance structure to fulfilling social responsibilities, we're steadily moving forward on the path of sustainable development.

Our vision is to create a world-class, fully intelligent and green food demonstration base. We remember our mission of ensuring food supply chain stability and boosting regional economic development. We stick to the concepts of green development and smart leadership, and follow the principles of safety, efficiency and environmental protection. We practice the ESG concept in green port construction, intelligent operation improvement, safety assurance and efficiency enhancement, aiming to achieve the organic combination of economic, environmental and social benefits.

ESG GOVERNANCE FRAMEWORK

To enhance ESG management, the company has upgraded its ESG structure. During the reporting period, a three-tier ESG governance framework was established, including decision-making, management, and execution levels. This structure ensures close collaboration and progressive implementation, providing strong organizational support for efficient ESG work and helping the company achieve sustainable development goals.

Decision-making level	Board of directors	The highest decision-making body for ESG management oversees approving ESG strategy, goals, policies and major issues. It regularly reviews ESG risks, performance and progress, including climate-related risks.
Management level	ESG Management Leading Group	<p>Participate in and lead the formulation of the company's ESG goals and plans and provide professional advice to the board of directors on such work.</p> <p>Actively respond to the risks and opportunities brought by climate change, and formulate climate change management strategies and guidelines in light of the business situation.</p> <p>Evaluate the significant climate-related risks and opportunities.</p> <p>Determine the priority order of climate-related risks and put forward recommendations to the board of directors.</p> <p>Review the performance in achieving climate-related goals and key performance indicators.</p> <p>Regularly identify ESG risks and opportunities, and formulate ESG strategies and governance strategies based on the actual business situation.</p>
Execution level	Department	Implement decisions of the ESG management leading group, develop work plans, monitor project progress, and report to management. Promote integration of climate change matters into daily operations.

ESG GOVERNANCE

STAKEHOLDER ENGAGEMENT

The company is committed to fostering strong stakeholder relationships as a key driver of sustainable growth. We maintain open communication channels, actively engage with stakeholders to understand their concerns and expectations, and promptly address their feedback.

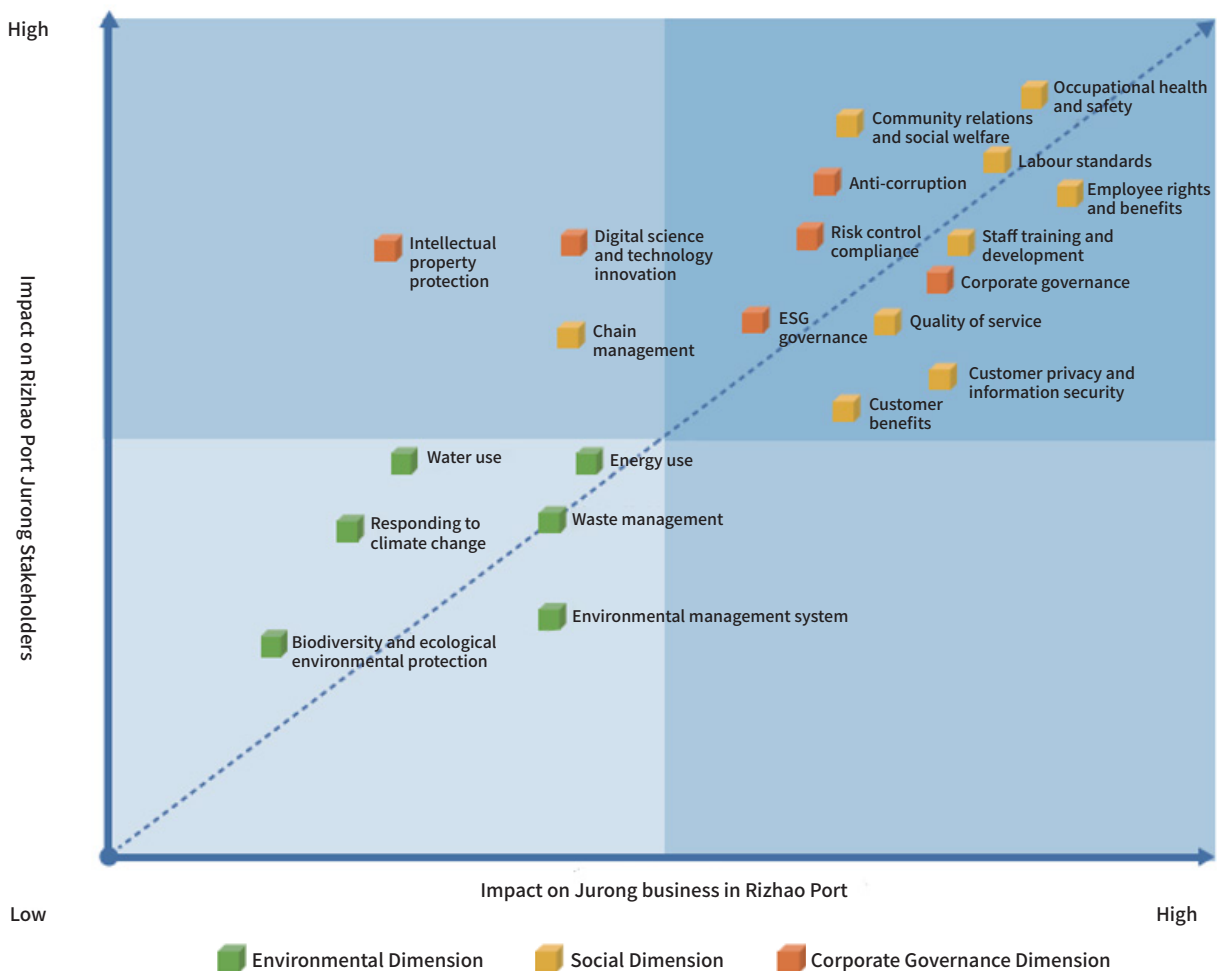
Stakeholder Groups	Issues	Channels
Government & regulatory authority	Resource utilization Emission reduction Employment Work Safety & occupational health Compliance with law Integrity building	Regular meetings Information submission Information disclosure Policy consultation
Shareholder & investor	Service quality Compliance with laws Integrity building	Official website Shareholder meetings Information disclosure Roadshows
Employee	Employment Employee rights Training & development Benefits Labor standards	Staff congress Labor Union Chairman's Reception Day Activities Interviews Satisfaction survey
Social media	Emission reduction Resource utilization Biodiversity conservation Climate change Employment Employee rights	Interviews Information disclosure Media press conference

Stakeholder Groups	Issues	Channels
Supplier	Supplier management Service quality Compliance with laws Integrity building	Supplier audit Supplier forum Public bidding meeting Phone consultation Feedback mailbox
Client	Service quality Information security & privacy protection Client satisfaction	Official website Hotline Feedback mailbox Client satisfaction survey Client visits Meetings & forums
Community	Biodiversity conservation Community welfare	Community activities Volunteer service Information disclosure

ESG GOVERNANCE

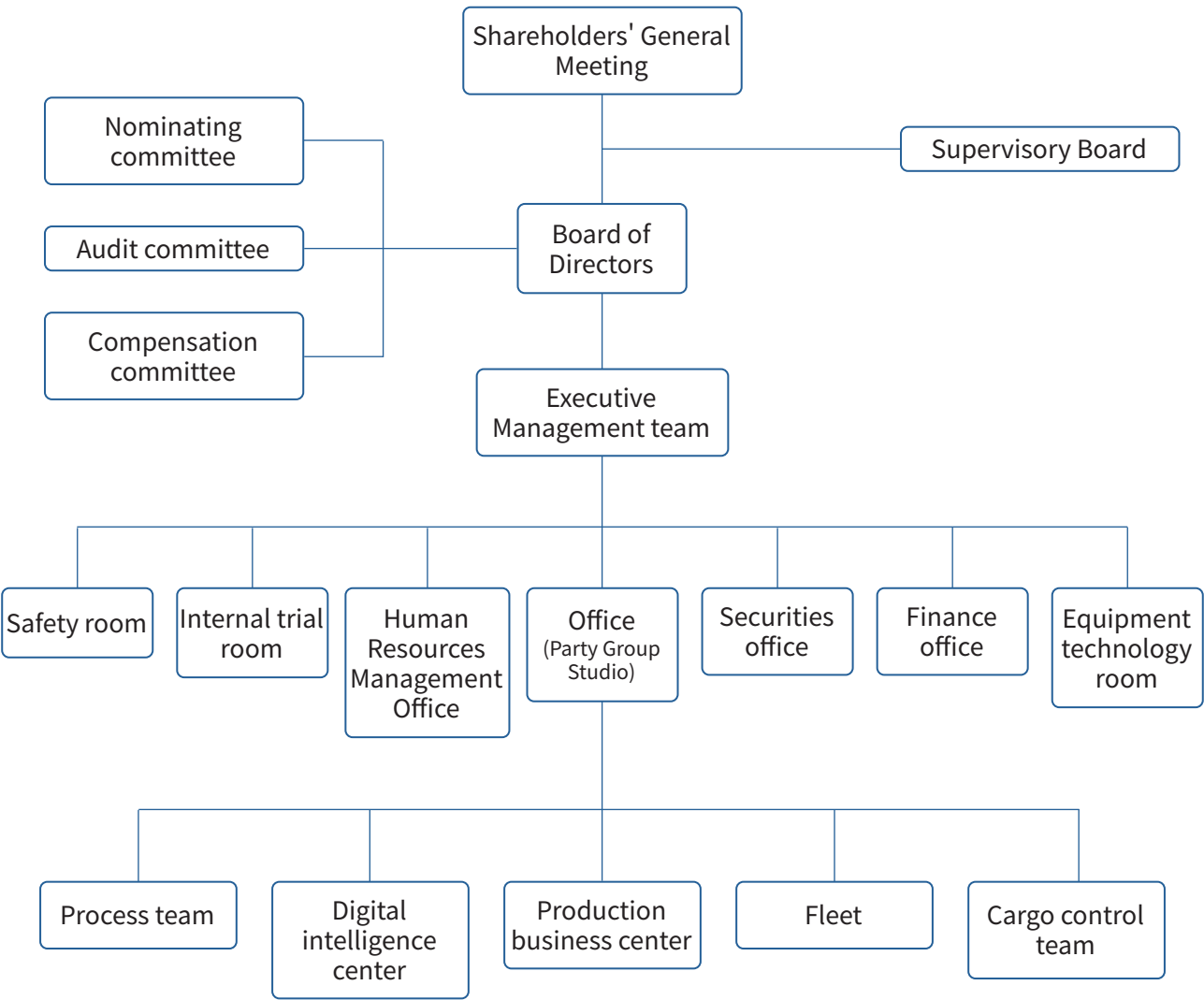
MATERIALITY ANALYSIS

2024, We focus on areas such as green port construction, supply chain management, and employee care, identifying key ESG issues while considering stakeholder expectations. We have developed a materiality matrix for 2024 to guide our work in environmental, social, and governance areas, aiming for sustainable development and enhanced competitiveness.



1.1 GOVERNANCE STRUCTURE

Jurong Co., Ltd. aligns with China's Company Law, we have established a sound corporate governance structure comprising the Shareholders' Meeting, Board of Directors, Supervisory Board, specialized committees and executive management. We have implemented key governance systems including Rules of Procedure and Board Authorization Mechanisms, which clearly define organizational responsibilities, management duties and individual accountabilities, thereby strengthening compliance, enhancing risk management and continuously improving our governance standards.



GOVERNANCE

Governance Hierarchy	Responsibilities
Shareholders' General Meeting	The Shareholders' General Meeting serves as the company's supreme decision-making body, responsible for approving major business strategies, electing directors and supervisors, reviewing financial reports, and making key decisions on profit distribution, investments, and corporate governance matters.
Board of Directors	The Board of Directors is accountable to the Shareholders' Meetings and performs key governance functions including convening shareholder meetings, implementing shareholder resolutions, determining business plans and investment proposals, preparing financial budgets and final accounts, formulating profit distribution and capital adjustment plans, and establishing the company's internal management structure.
Supervisory Board	The Supervisory Board oversees the compliance of directors, the general manager, and other senior executives with laws, regulations, and the company's Articles of Association during their tenure. Its responsibilities include examining the company's financial status, reviewing financial reports (such as annual statements and profit distribution plans) prepared by the Board for shareholder meetings, proposing the convening of extraordinary general meetings, proposing the convening of extraordinary general meetings, and submitting proposals to the Shareholders' General Meeting.
Executive Management team	The executive team manages daily operations by implementing Board decisions, executing business plans, preparing financial proposals, and establishing organizational systems and regulations.

2024, Jurong Co., Ltd. cumulatively convened		
Extraordinary meeting of shareholders	Annual general meeting shareholders	Board meeting
2	1	10

1.2 COMPLIANT OPERATION

RISK MANAGEMENT

The company prioritizes risk management, building a robust system through internal controls and information protection. It has developed policies such as the "Risk and Opportunity Identification Control Procedure" and the "Risk Management Method" to clarify responsibilities and actively mitigate risks. This approach ensures stable development while balancing economic and social benefits.

Compliance Management System	In line with Rizhao Port's 2024 Compliance System Upgrade Plan, we have established a comprehensive compliance management system, developed supporting policies, implemented operational mechanisms, and issued formal Compliance Management Measures to standardize requirements.
Compliance Management Tools	We completed the "Three Core Lists" system (compliance obligations, position responsibilities, and risk controls), then enhanced it with a process management list and expanded risk identification/mitigation measures based on operational needs.
Review Laws, Regulations and Risk Exposures	We completed two rounds of external legal/regulatory reviews and compiled a preliminary corporate compliance risk inventory (60+ identified risks), with ongoing refinements and mitigation planning in progress.
Rectify Potential Risks	All identified risks across operations management (seals, contracts, outsourcing, etc.), safety, environmental protection, and equipment maintenance have been rectified, with follow-up measures implemented, enhanced supervision established, and effective solutions standardized to prevent recurrence.

INTERNAL CONTROL

The company has strengthened internal controls by identifying legal requirements and establishing policies including Compliance Management Standards, Legality Review Rules, Contract Management Procedures, Legal Affairs Guidelines, and Internal Control Evaluation Measures. We developed control metrics to precisely identify and manage compliance risks, proactively addressed potential issues by analyzing global incident cases, and built comprehensive safeguards.

GOVERNANCE

INFORMATION SECURITY

To ensure robust information security, the company has strengthened internal controls by implementing policies including the IT Construction Management Measures and Information System Security Management Measures, with dedicated staff overseeing cybersecurity management.

During the Reporting Period, we conducted multiple cybersecurity training sessions, performed weak password checks, and installed unified antivirus software on all office computers and servers to continuously enhance our network security capabilities.

Cybersecurity Training

On January 31st, 2024, the company organized a dedicated cybersecurity training session to communicate key security policies and emphasize the critical importance of network security. The session was attended by 25 participants, effectively enhancing cybersecurity awareness, accountability, and protective knowledge among managers at all levels.



1.3 INVESTOR MANAGEMENT

In full compliance with regulatory requirements and the principles of equality, proactivity, and good faith, we have established comprehensive investor communication channels including dedicated hotlines (+ 86-633-7381569), fax (+86-633-7381530), email (rzgyl@rzportjurong.com), services, and an investor relations website portal featuring company profiles and financial reports, while ensuring timely responses through exchange interactive platforms. To protect shareholder rights, we implemented a rigorous multi-layer disclosure system covering both mandatory financial information and voluntary ESG reporting, supplemented by direct engagement through shareholder meetings, investor roadshows, and an established feedback mechanism to inform corporate decision-making.

In 2024, the company disclosed 60 periodic reports and announcements and distributed approximately RMB 40 million in dividends.

GOVERNANCE

1.4 CODE OF ETHICS

BUSINESS ETHICS

The company continuously strengthens its business ethics framework by enhancing the integrity risk management system. We formulated and issued the Work Plan for Further Improving the Integrity Risk Prevention and Control System, while innovatively establishing the "Clean Governance Advisory Platform" and a dedicated hotline. A special column was also created on our official WeChat account to deepen public engagement in anti-corruption initiatives and improve practical outcomes. During the Reporting Period, the company intensified its anti-corruption efforts through targeted campaigns, including risk assessments on improper business engagements, self-audits of entertainment expenses and wage payments, and surprise inspections to curb misconduct. We identified and addressed 306 integrity risk points across operations, implementing customized preventive measures to strengthen governance.

2024, the company	
Conducted 4 internal business ethics audits	NO incident of corruption or fraud

REPORTING CHANNEL

To uphold a fair, transparent, and ethical business environment, we have established multiple confidential reporting channels and implemented robust whistleblower protection mechanisms. These systems empower employees and stakeholders to report misconduct, ensuring rigorous adherence to our Code of Business Ethics.

Reporting Channels			
Hotline 7381570	Dedicated Email tlysgsjw@163.com	WeChat Official Account "Breeze Consultation"	"Secretary Reception Day" offline engagement sessions on the first day of each month

To ensure comprehensive whistleblower protection, the company has established a robust safeguard system through the implementation of three key internal regulations: the Complaints Management Procedures (Trial), Disciplinary Inspection Measures for Review & Investigation, and Communist Party of China ("CPC") Discipline Inspection Work Rules.

During the Reporting Period, the company recorded

0 internal or external disciplinary complaints.

INTEGRITY EDUCATION

We enhance employees' awareness of business ethics and discipline and rules by carrying out diverse integrity education and training programs. 2024, the company has carried out 7 integrity education trainings.

A series of activities themed "Study the Regulations, Acknowledge Awe, Maintain Caution, and Uphold the Bottom Line"

In July 2024, the company organized middle-level managers, employees in key positions and young Party members to carry out a series of activities themed "Study the Regulations, Acknowledge Awe, Maintain Caution and Uphold the Bottom Line". Through activities like disciplinary Party class education, visits to the Integrity Education Base for Young Cadres in Rizhao City and the Xiaoyao Family Tradition Culture Square in Yuli Town, Wulian County, all Party members and cadres were guided to firm up their ideals and beliefs, raise awareness of discipline and rules, and enhance their integrity, self-discipline and ability to resist corruption.



1.5 PARTY BUILDING

PARTY BUILDING MANAGEMENT

To effectively strengthen and improve the Party's leadership over state-owned enterprises and fully leverage the leading and political core roles of Party organizations, based on relevant regulations like the Party Constitution, the Regulations on the Work of Primary-level Organizations of the CPC in State-owned Enterprises (Trial) and the Company Law, we've formulated management measures including the Rules of the Party Committee Meeting, the Assessment Measures for the Party Building Work Responsibility System and the Implementation Measures for Clean Government Talks (Trial). These measures further reinforce the Party building responsibilities of each Party branch, drive the deeper advancement of full and strict Party governance, and lead the company's high-quality development with high-standard Party building work.

In Party building work, we firmly hold the political "steering wheel" to ensure the full play of the local Party organization's leading core role. In 2024, we convened 33 Party committee meetings in total, with 2 meetings each specially focused on the strict governance of the Party and Party building work. We reviewed and decided on 147 matters of "major decisions, major projects, important appointments and removals, and large sums of funds".

We constantly tighten the ideological "master switch" and enhance theoretical cultivation. Throughout the year, we organized 11 sessions of the Party committee's theoretical study center group. We kept up the monthly study, test, and warning activities, and carried out themed Party Day activities as normal practice.

We've been constantly strengthening the Party branch as the "main position" and consolidating the foundation of grassroots Party building. In 2024, we formulated lists of key tasks for the Party committee, Party secretary and leadership team members in grassroots Party building, clarifying the division of responsibilities. We conducted 3 inspections and assessments of the Party building responsibility system and organized 4 training sessions for Party affairs staff to boost their professional skills. We developed 5 activists and 4 probationary Party members, and 18 members were officially transferred to full membership on schedule, injecting new vitality into the Party organization.

We set up a good "vane of integrity" to build a clean and upright political ecosystem. We revised and implemented the responsibility list for comprehensively and strictly governing the Party, convened meetings on the construction of a clean and honest Party conduct, and the fight against corruption. We signed responsibility agreements at all levels to compact the responsibility chain for managing and governing the Party. We improved the construction of the integrity risk prevention and control system and sorted out and refined 138 internal control systems of the company. We innovated in the construction of integrity culture, carefully rehearsed situational dramas, shot 2 short videos on integrity in professional activities, collected 6 pieces of calligraphy and painting works on integrity and 40 essays on integrity, and created the integrity culture brand of "Breeze Yulang".

Jurong meeting of the party committee (expanded) and meeting of the Party Building Work Leading Group

The Jurong Meeting of the Party Committee (Expanded) and the Party Building Work Leading Group convened. Attendees studied the spirit of relevant Central and Provincial Party Committee meetings, along with deployment requirements set by the Shandong Port Party Committee and Rizhao Port Group Party Committee. They reviewed documents and planned Party discipline learning campaigns for Jurong. This meeting charted the course for Jurong's Party discipline education, and laid groundwork for enhancing grassroots Party building and a clean Party culture.



THEMATIC EDUCATION ACTIVITIES

To thoroughly implement Xi Jinping Thought on Socialism with Chinese Characteristics for a New Era and fully meet the theoretical and practical requirements of the Party, Jurong Co., Ltd. adheres strictly to the Regulations on the Work of Primary-level Organizations of the Communist Party of China in State-owned Enterprises (Trial) and the Regulations on the Work of Party Branches of the Communist Party of China (Trial). To effectively drive high-quality development of primary-level Party building work, our company has established and improved the "Theme Party Day" system. By standardizing the organizational life of Party branches and strengthening the education and management of Party members, we further inspire Party members to play an exemplary vanguard role, injecting strong impetus into Party-building-led development.

GOVERNANCE

According to the regulations, the Friday or Saturday of the third week of each month is designated as "Theme Party Day". Each Theme Party Day activity should have a chosen theme. Every activity consists of both mandatory and optional components. Records of these activities must be kept and promptly entered the E-branch management system of "Lighthouse—Online Party Building".

Theme Party Day Activity "Party Building Leads to Pool Strength and Serve the Shipping Industry to Write a New Chapter"

In November 2024, the Party branch of the company's Production and Business Center and the Second Party branch of Rizhao Pilot Station jointly carried out a themed Party Day activity on Party building cooperation, with the theme of "Party Building Leads to Pool Strength and Serve the Shipping Industry to Write a New Chapter". Focusing on the spirit of the Third Plenary Session of the 20th Central Committee of the CPC, they exchanged and discussed business aspects such as ship pilotage operations in Shijiu Port Area, communication liaison, and grain logistics transportation support. The activity aimed to deepen the integration of Party building and business, promote the construction of a modern logistics transportation system, and boost the high-quality development of the port.



GOVERNANCE

STRATEGY

[illegible]



ENVIRONMENT

RISK MANAGEMENT

We have incorporated climate change management into the company's risk management framework, identifying and assessing climate-related physical, transition risks, and opportunities. We evaluate potential financial impacts and develop response measures to minimize the losses caused by climate risks to the company.

	Risk Identification	Potential Impact	Measure
Physical risk	Extreme weather conditions such as typhoons, rainstorms and floods may lead to the port being unable to operate normally	Casualties of personnel Business operations are affected Assets are damaged and depreciated Repair the damaged port infrastructure and equipment, and increase the cost of covering storage locations	Keep a close eye on weather warning info and convey it promptly Put preventive measures in place and step up hazard checks Bar personnel and machinery from entering dangerous zones Check the safety of equipment and facilities after extreme weather
	Transportation is delayed due to extreme weather, affecting the quality of maritime transportation	Increase the difficulty of storage management Increase the difficulty of the operation and the variable cost	Store goods by category and give priority to shipment to reduce the storage period Formulate a service plan for the cargo of each single ship
	Chronic risks such as climate warming and sea-level rise	As the temperature rises, the wharf needs to be equipped with refrigeration equipment	Scientifically arrange production plans, carefully organize production, and boost operational efficiency

	Risk Identification	Potential Impact	Measure
Transition risk	Smart green port demand	Research, develop and purchase new equipment and technologies	Apply innovative technologies, renovate equipment, and accelerate the construction of green ports
	The widespread use of new energy-saving equipment in the industry prompts enterprises to update their equipment	The decommissioning of old equipment leads to a reduction in assets	Promote the use of clean energy and energy-saving equipment, such as distributed photovoltaic power generation and energy-saving technological transformation
	Clients' demands for low-carbon services and green wharves are increasing.	Researching, developing and purchasing new equipment and technologies will increase costs	Accelerate the construction of green and intelligent ports to enhance the performance of sustainable development

ENVIRONMENT

In addition, we continuously explore the development opportunities presented by climate change, fully identify their sources, analyze potential impacts, aiming to bring new directions for green transformation and enhance our risk resistance and resilience.

Opportunity Identification	Potential Impact	Measure
Develop green and smart port, enhance energy efficiency	Reduce operating costs	Continuously boost investment in low-carbon and energy-saving technologies and develop energy - saving techniques
Optimize energy structure	Construct shore power facilities and rooftop photovoltaic systems to reduce operating costs	Increase the coverage of rooftop photovoltaic systems and shore power facilities
Digital transformation of port facilities	Reduce cost losses caused by emergencies	Enhance the capabilities of environmental time early warning and emergency response
Green logistics and green supply chain services	Increase operating income	Increase the proportion of new energy vehicles

METRICS AND TARGETS

Our company actively responds to national strategies, fully supports carbon peaking and neutrality. We've set and annually track emission reduction targets, contributing to "dual-carbon" goals.

Target	Content	Progress in 2024
Emission Reduction Target	Since 2022, the comprehensive energy consumption per 10 ⁴ tonnes has shown a year-on-year declining trend. By 2026, the comprehensive energy consumption per 10 ⁴ tonnes is expected to decrease to below 2.5 tce/10 ⁴ tonnes of throughput.	3.2 tce/ 10 ⁴ mu tonnes of throughput, slightly up from 2023, mainly because of the trial operation of the bulk grain project's fourth phase, which boosted electricity consumption.
Waste Reduction Target	<p>Non-hazardous Waste Target:</p> <p>Since 2022, waste sorting has been fully implemented in the regions where our company operates.</p> <p>Hazardous Waste Target:</p> <p>Since 2022, all hazardous waste generated in the areas where our company operates has been handled by qualified third parties in accordance with regulations</p>	<p>Achieved</p> <p>Achieved</p>
Energy-saving Target	<p>By 2030, the proportion of new energy vehicles of the company among vehicles of the same type shall not be lower than 20%</p> <p>By 2030, all the company's specialized berths of 50,000 tonnes and above will be fully equipped with shore power facilities</p>	<p>The proportion of new energy vehicles of the company reached 61.5% in 2024²</p> <p>This year, all the company's specialized berths of 50,000-tonnes class and above have achieved full coverage of shore power facilities</p>

²The company has 8 new energy vehicles among 13 business vehicles.

ENVIRONMENT

Water-saving Target	<p>Since 2022, the water consumption per 10,000 tonnes of throughput has shown a year-on-year decreasing trend</p> <p>By 2026, the water consumption per 10,000 tonnes of throughput will decrease by 10% compared with that in 2021</p> <p>By 2026, the water consumption per 10,000 tonnes of throughput will decrease by 15% compared with that in 2021</p>	This year, the water consumption is 438,800 tonnes, representing a 14.99% increase compared with that in 2021.
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To ensure the smooth implementation of the emission reduction target, we've tightly controlled greenhouse gas emissions. The details in 2024 are as follows in the table.

GHG Emissions	Unit	2024
GHG Emissions (Scope 1)	tonnes of CO ₂ e	2,591.66
GHG Emissions (Scope 2)	tonnes of CO ₂ e	14,742.90
Total GHG Emissions	tonnes of CO ₂ e	17,334.56
GHG Emissions Intensity	tonnes of CO ₂ e per 10 ⁴ tonnes throughput	0.0006

2.2 ENVIRONMENTAL MANAGEMENT SYSTEM

ENVIRONMENTAL MANAGEMENT SYSTEM

The company implements laws and regulations like the Environmental Protection Law of the People's Republic of China, the Marine Environmental Protection Law of the People's Republic of China, and the Regulations on the Administration of Pollutant Discharge Permits, as well as relevant institutional documents. It builds a complete environmental management system and formulates 9 internal management systems, such as the Environmental Protection Management Responsibility System, the Management Provisions for Environmental Pollution Source Prevention and Control, and the Provisions for Hidden Danger Investigation and Management of Sudden Environmental Incidents. These clarify responsibilities at all levels and set assessment indicators and targets.

Meanwhile, we adopt information-based management and establish an intelligent ecological environment management and control information system. It has seven major sections, namely atmosphere, solid waste, energy, water resources, etc., with built-in data on environmental monitoring, facility management, hazardous waste, shore power, etc. It can analyze key data like meteorological conditions and PM10 concentrations in real-time, enabling intelligent management of the whole process, including environmental risk identification, target management, implementation supervision, and analysis for improvement. During the Reporting Period, the company passed the ISO 14001 Environmental Management System surveillance audit, ensuring its effective operation. There were no major or more severe environmental impact incidents throughout the year.

Jurong Co., Ltd. becomes the first grain terminal in China to be awarded a four-star China Green Port

In May 2024, the expert group of the China Ports Association conducted an on-site evaluation of the bulk cargo terminal of Shandong Port Group Rizhao Port Jurong Co. Ltd., aiming at the "Four-star Chinese Green Port" title, and the terminal successfully passed the evaluation. It has become the first grain terminal in China to be awarded Four-star China Green Port.

ENVIRONMENTAL EMERGENCY MANAGEMENT

To deal with possible major emergencies, natural disasters and other irresistible factors, the company has set up an emergency response team and drawn up a Risk List to identify potential emergencies in environmental protection management. Meanwhile, it has established an emergency plan system, including the Emergency Plan for Major Sudden Environmental Incidents and the Emergency Plan for Ship Oil Spills, and formulated an annual emergency plan and drill plan. Relevant responsible units carry out actual emergency drills either according to the plan or irregularly. This ensures a prompt response in case of emergencies, enabling the rapid and efficient activation of emergency plans and implementation of response measures, thus minimizing the negative environmental impacts of disasters and emergencies.

2.3 ENERGY AND RESOURCES

ENERGY MANAGEMENT

Jurong Co., Ltd. strictly complies with national and local energy management policies, regulations, standards and other regulatory documents, and formulates systems such as the "Energy Management Regulations of Rizhao Port Jurong Co., Ltd.". An energy management system has been established, and through scientific energy management methods, the energy utilization efficiency has been improved. Relying on intelligent management systems, such as the energy service platform and equipment management system, the company conducts refined energy management, analyzing, monitoring and optimizing energy and equipment conditions to support decision-making. During the Reporting Period, the company obtained Energy Management System Certification and ensured its effective operation.



The company sets energy-saving metrics and targets based on its own energy consumption situation, and verifies the energy consumption metrics, strengthening the performance management of energy consumption.

Metric	Unit	2024
Purchased electricity	10 ⁴ kWh	2,647.79
Gasoline	tonnes	7.94
Diesel	tonnes	786.97
Liquefied natural gas	m ³	43,520
Comprehensive energy consumption	tce	4,488.99
Comprehensive energy consumption intensity	tce/ 10 ⁴ tonnes of throughput	1.56
Including: Electricity consumption	tce	3,254.14
Gasoline consumption	tce	11.68
Diesel consumption	tce	1,146.79
Liquefied natural gas consumption	tce	76.47

In addition, the company has been proactive in optimizing the energy structure through multiple approaches. We've reduced fuel oil consumption by promoting shore power supply for ships. Technological innovation and process improvements have enhanced energy efficiency. The construction of a distributed photovoltaic power generation system has increased the share of clean energy. And the procurement of new energy electric vehicles has enabled a green transition in transportation. Jurong Co., Ltd. is constantly taking practical steps to optimize the energy structure.

ENVIRONMENT



The installation of 8,000 square meters of solar photovoltaic panels is expected to generate approximately 1.3472 million kWh of electricity per year. This will achieve a partial substitution of clean energy on the supply side and is projected to reduce CO₂ emissions by 4,108 tonnes per year.



The implementation of shore power expansion and reconstruction has achieved full coverage of shore power at Berths West II, West III, and West V.



Newly purchased new energy mobile machinery and in-port vehicles. The original mobile machinery will be gradually replaced with electric ones.



Upgrade and transform old equipment, introduce advanced technologies, enhance overall production efficiency, and reduce energy consumption as well as pollutant emissions.

USE OF RESOURCES

Jurong Co., Ltd. is dedicated to optimizing resource allocation and boosting resource utilization. It has set up an internal supervision and assessment mechanism, including comprehensive resource utilization metrics in department performance appraisals. Moreover, the company advocates technological innovation and process improvements to increase production efficiency. It also focuses on upgrading old equipment and recycling facilities to cut operating costs, laying a solid groundwork for its long-term growth.

Actions in 2024:

Environmental protection action	Carry out 14 key dust suppression projects such as high-pressure spraying for unloader machines and water curtains for conveyor belts, and promote the upgrade and transformation of technology and equipment to achieve a reduction in resource and energy consumption
Renovate and upgrade old equipment	Upgrade and renovate 9 old dust collectors, the elevator of Tower T4, mobile fog cannons, etc. improving production efficiency
Green and efficient collection and distribution system	Relying on the "front port and rear factory" operation mode, specialized processes directly connect with the factories near the port, effectively alleviating the resource consumption of maritime transportation
Optimize the transport structure	Implement the "transfer from road to rail transportation" initiative, and promote a round-the-clock, low-energy-consuming and high-efficiency port evacuation mode to achieve green and low-carbon port collection and distribution transportation

At the same time, the company focuses on water protection. It recycles and reuses wastewater and reclaimed water for road sweeping by sprinkler trucks or street sweepers, thereby reducing the waste of water resources.

Metric	Unit	2024
Water consumption intensity	tonnes/10 ⁴ tonnes throughput	152.48
Total water consumption	tonnes	438,832
Water-saving target in 2024	tonnes	2,843
Recycled water consumption	tonnes	5,612

2.4 POLLUTION MANAGEMENT

Jurong Co., Ltd. strictly adheres to environmental protection laws like the Law of the People's Republic of China on the Prevention and Control of Air Pollution, the Law of the People's Republic of China on the Prevention and Control of Water Pollution, and the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution by Solid Wastes. It has formulated emission management systems, including the Liability System for Hazardous Waste Pollution Prevention and Control, Solid Waste Management Measures, Hazardous Waste Management Plan, and Emergency Plan for Hazardous Solid Wastes of Rizhao Port Jurong Co., Ltd., to improve the pollutant emission management system. Moreover, the company conducts annual external audits of its environmental management system and engages third-party institutions to test environmental factors, ensuring the system operates effectively for compliant emissions and less environmental pollution.

During the Reporting Period, the company has achieved a 100% compliance rate in the standardized management and proper disposal of solid waste, a 100% registration, filing and exhaust gas inspection pass rate for non-road mobile machinery, a 100% legal permit holding rate for pollutant discharge, and a 100% compliance rate in the standardized management and proper disposal of sewage.

Pollutant	Treatment Measures
Solid waste	<p>The company's hazardous waste mainly includes six categories: waste mineral oil, waste containing mineral oil, waste lead-acid batteries, waste paint, waste containing paint, and waste packaging materials. A leading group for the prevention and control of hazardous waste pollution has been established to manage the whole process of hazardous waste collection, storage, warehousing, entrusted disposal, and record-keeping. A qualified third-party institution is hired to handle the hazardous waste.</p> <p>The company's non-hazardous waste is mainly domestic waste. We classify the waste, store it in designated locations, and hand it over to the property management company for unified disposal.</p>
Waste gas	Following the Ambient Air Quality Standards, the company relies on the Intelligent Management and Control Platform for Ecological Environment to conduct real-time monitoring of atmospheric data, ensuring that the air quality in the operation area meets the standards.
Dust	The company strictly controls dust emissions during loading, unloading, and transportation through measures such as source control, water sprinkling for dust suppression, and equipment inspection. These efforts effectively reduce the extent of dust pollution. The company has also established internal control metrics for dust and conducts regular supervision and assessment.
Waste water	The company has built a sewage treatment station to collect and treat rainwater, oily wastewater, and other types of wastewater in a unified manner. It has standardized the sewage treatment process and established a system for recording sewage statistics and treatment accounts. The company has also engaged qualified third-party organizations to inspect the sewage treatment station to ensure that the treated sewage meets the required discharge standards.

ENVIRONMENT

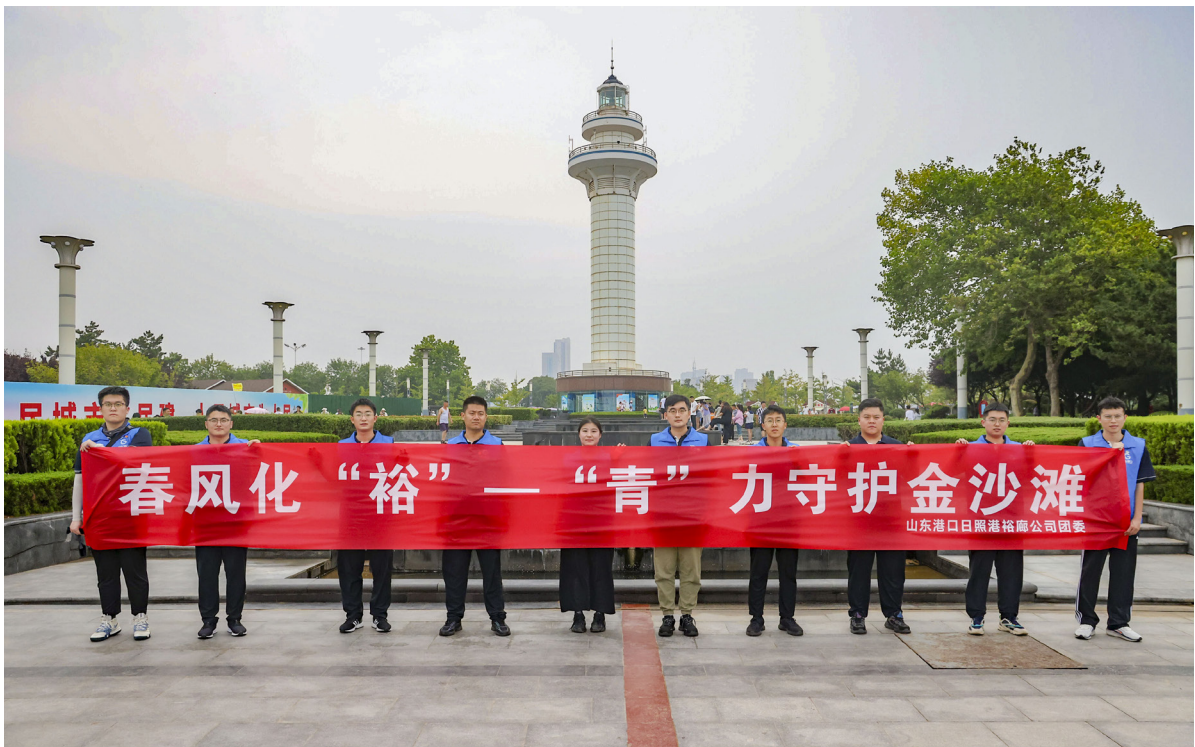
Metric	Unit	2024
Sewage treatment	tonnes	2,769
Reclaimed water reuse	tonnes	2,843
Non-hazardous waste	tonnes	562
Hazardous waste	tonnes	22.83
Including: Waste packaging materials	tonnes	11.03
Waste mineral oil	tonnes	10.33
Waste lead-acid batteries	tonnes	1.47
Hazardous waste intensity	tonnes /10 ⁴ tonnes throughput	0.008
Non-hazardous waste intensity	tonnes /10 ⁴ tonnes throughput	0.20
Compliance treatment rate of hazardous waste	%	100

2.5 ENVIRONMENT EDUCATION

The company highly values environmental education and takes multiple measures to strengthen employees' environmental awareness. We encourage employees to embrace green concepts and travel in eco-friendly ways. We organize environmental publicity activities to actively contribute to society and foster a green, low-carbon, and environmentally friendly atmosphere.

Guard the Golden Beach Volunteer Activity

In July 2024, Jurong Co., Ltd.'s Youth League Committee organized young volunteers to visit the Lighthouse Scenic Area and clean up the beautiful Golden Beach. The volunteers cleared the garbage on the beach, distributed environmental protection knowledge brochures and environmentally degradable bags to tourists, publicized the importance of protecting the marine environment, and advocated a green lifestyle.



Guard the Golden Beach Volunteer Activity

2.6 BIODIVERSITY PROTECTION

Jurong Co., Ltd. actively practices of biodiversity protection, carries out the "Beautiful Port Area" action of planting greenery in every available space and adding greenery beside the roads, optimizing the ecological environment, and promotes the sustainable development of the ecological system in the port area.

The ecological restoration project on the west side of Warehouse No. 4 contributes to the protection of biodiversity.

In the greening area renewal project on the west side of Warehouse No. 4, the company selected 3,550 trees of species such as black pine and locust, which are tolerant of poor soil and wind, considering the characteristics of the port's saline-alkali soil and monsoon climate. By using soil improvement and drip irrigation systems, the survival rate of the saplings was significantly increased. The project added 1,800 square meters of green space, creating a multi-layered ecosystem of trees, shrubs, and grasses that serves as a green barrier for windbreak and sand fixation, as well as air purification. The project combined the preservation of native vegetation with artificial planting to provide habitats for birds, insects, and other creatures, significantly enhancing local biodiversity and contributing to an ecological demonstration model of "harmony between port and nature".







SERVICE RESPONSIBILITY

3.1 TECHNOLOGY

INNOVATIVE RESEARCH AND DEVELOPMENT

The company takes international advanced technologies as a benchmark and makes all-round efforts in innovative research and development. We have formulated a series of systems such as the Measures for the Management of Scientific and Technological Innovation and the Procedures for the Management of Scientific and Technological Projects, establishing a complete R&D management system covering project initiation, implementation, evaluation and rewards.

The company has carried out in-depth cooperation and exchanges with domestic universities, enterprises and scientific research institutions. By leveraging external high-quality resources, it promotes the close integration of industry, academia and research. Among these efforts, in cooperation with Wuhan University of Technology, we have successfully developed a continuous grain unloader with independent intellectual property rights. This not only breaks the long-term foreign technical monopoly, also reduces the equipment procurement cost and usage cost, bringing economic and social benefits to the company.

During the reporting period, the company's total R&D investment reached RMB 17.04 million.

Technological breakthroughs in unmanned and fully - automatic continuous grain unloaders

In response to problems such as low efficiency of segmented operation and high energy consumption of traditional continuous unloaders, Jurong Co., Ltd. independently developed an unmanned and fully automatic continuous grain unloader. It innovatively adopted the integrated technology of "aggregate screw feeding + vertical bucket lifting + horizontal conveying", breaking the foreign monopoly.

This equipment uses a combination of multi-head horizontal screws and double-head vertical screws for feeding, enabling synchronous operation of vertical lifting and horizontal conveying. The overall volume of the machine is reduced by 30%, the self-weight is decreased by 25%, and the energy consumption is reduced by 18%. The efficiency of the first heavy-load test run reached 1,233 tonnes per hour, reaching the international leading level.

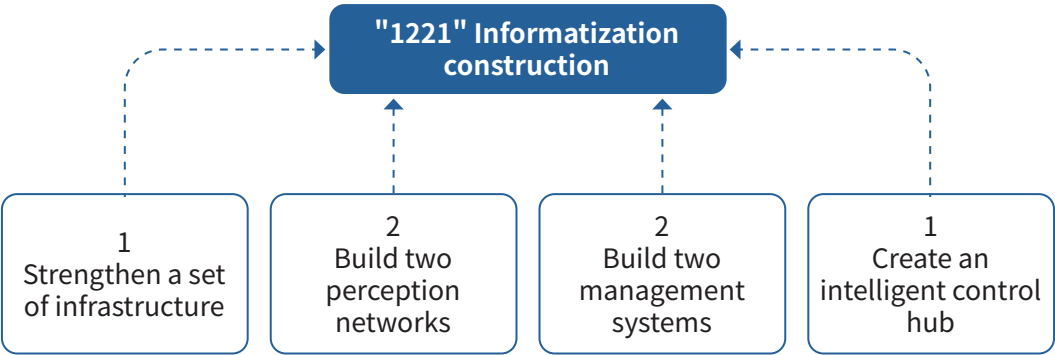
In September 2024, the project won the Silver Award in the 5th "Governor's Cup" Industrial Design Competition in Shandong Province and passed the technical appraisal of the China Ports Association, filling the domestic gap in fully automated continuous unloading technology and providing a benchmark for the localization of core equipment in the industry. Currently, four heavy-load tests have been completed, and the localization rate of the core technology is 100%, significantly improving the intelligent level of port operations.



SERVICE RESPONSIBILITY

DIGITAL AND INTELLIGENT APPLICATION

With the vision of "Creating a Fully Green and Intelligent Grain Demonstration Port", Jurong Co., Ltd. deeply integrates digital technology with port operations. The "1221" information planning promotes the transformation of port operations towards unmanned, intelligent, and refined operations. The company focuses on improving production efficiency, preventing safety risks, and optimizing resource allocation. It has achieved breakthrough results in areas such as intelligent dispatching of bulk grain silos, intelligent scheduling across the entire area, and digital twin platforms, injecting technological momentum into the high-quality development of the port.



Intelligent Shipping System for Bulk Grain Silos: The Innovation of "Unmanned" Loading

In response to the pain points of low efficiency and high safety risks in traditional silo loading operations, the company has developed an intelligent dispatching system for bulk grain silos. By integrating PLC automatic control, vehicle positioning and monitoring, as well as intelligent guidance technologies, the system achieves full automation of the loading process. It combines vehicle identification, an automatic loading subsystem, and a remote centralized control platform. Through data interaction, the system generates precise loading parameters and controls tri-color guidance lights to direct drivers in completing their tasks, thereby eliminating the safety hazards associated with human-machine crossover. The intelligent dispatching system for bulk grain silos achieves a loading accuracy within 5% , an efficiency improvement of 50% compared to manual operation, and has obtained one invention patent, one utility model patent, and first prize in a municipal innovation competition. The system has passed provincial scientific and technological novelty searches, with no similar technology reported in the country, making it an industry first.

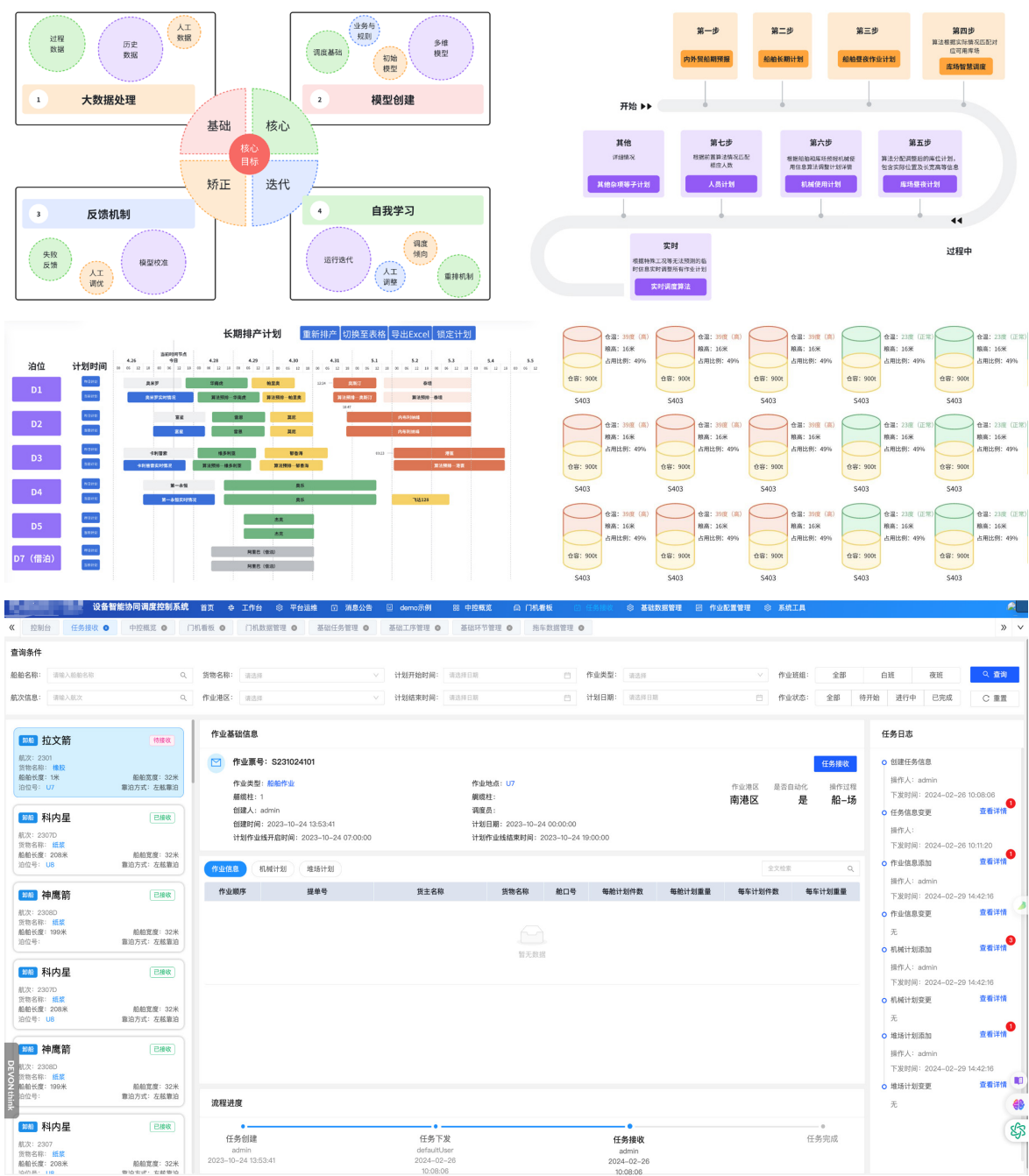


Comprehensive Intelligent Scheduling System: Data-driven Precise Decision-making

To address the issues of fragmented production data and the reliance on manual experience in planning formulation, the company has developed a comprehensive intelligent scheduling system. This system breaks down data barriers across multiple business systems, enabling intelligent generation and dynamic adjustment of work plans. By standardizing rules and optimizing through historical data learning, the system transforms manual scheduling experience into intelligent algorithms. It connects in real-time with automated equipment to issue commands and monitors the entire process of work progress and equipment status.

In 2024, the company completed the development of the vessel scheduling software and researched on silo planning. In the future, the system will cover scheduling across all scenarios, including vessels, trains, and storage areas. It is expected to reduce manual intervention by 80% and shorten the planning response time by 60%.

SERVICE RESPONSIBILITY



Digital Twin Platform: 3D Visualization for Intelligent Management and Control

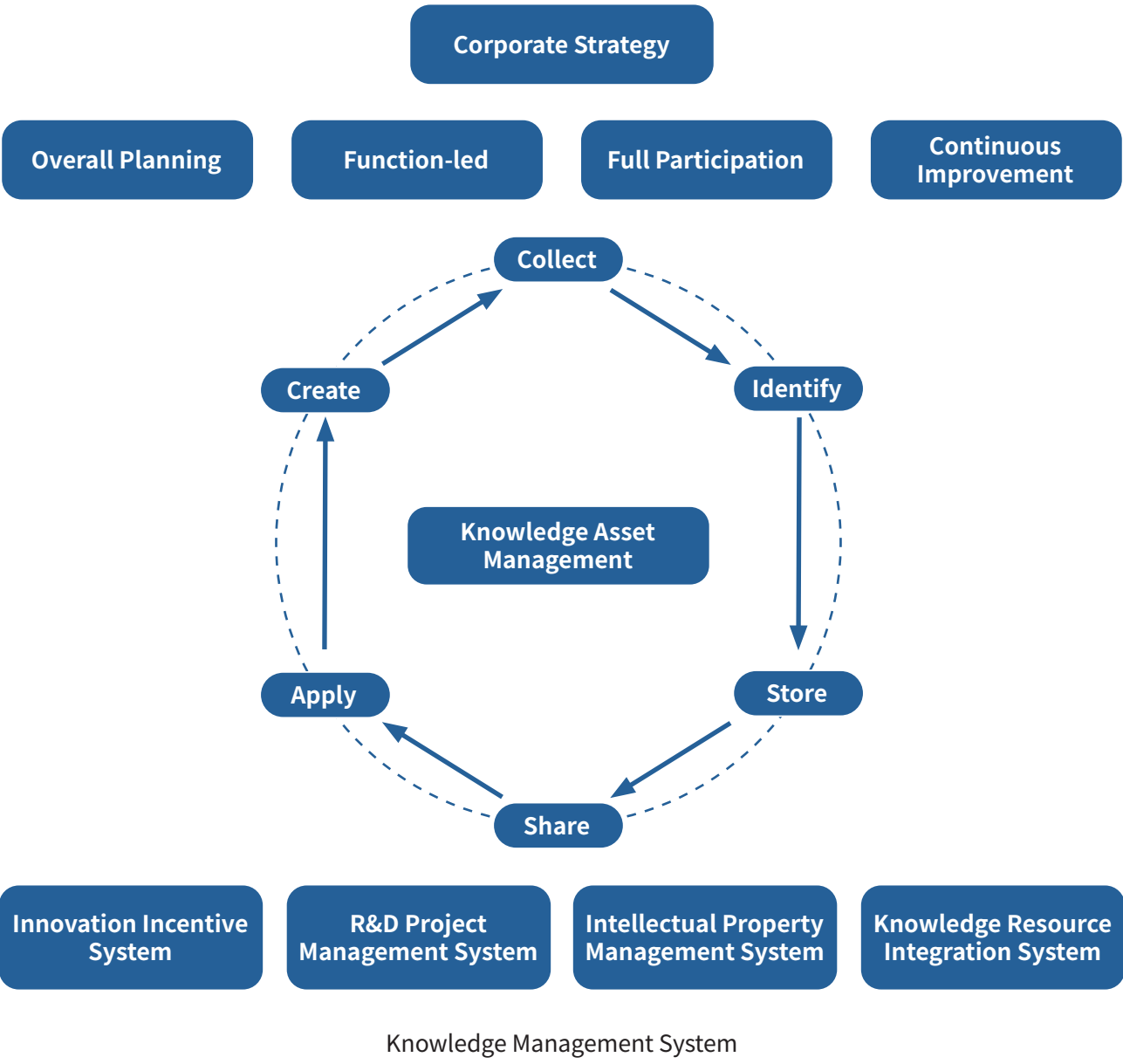
To enhance production data visualization, the company developed a digital twin platform using BIM and 3D modeling. The platform integrates production, security, equipment, energy, and environmental data in real-time, enabling dynamic monitoring, simulations, and alerts. Currently, 3D modeling of the port is complete, with key equipment automation in progress. Once fully operational, it will optimize port management and cut costs by over 15%.



SERVICE RESPONSIBILITY

INTELLECTUAL PROPERTY PROTECTION

We highly value intellectual property protection. The company has established systems like the "Intellectual Property Management Measures" to clarify processes for patent application, technology transfer, and rewards. We have also built a full-chain management system for "R&D - application - maintenance - utilization". In 2024, we added 18 new patents, including 5 invention patents, and Spearheaded or contributed to five industry standards, such as the "Technical Guidelines for Smart Silo Loading Systems". The company's intellectual assets are centrally managed by the Digital Intelligence Center, which has established a knowledge management model focused on intellectual asset protection and employee contributions in technology, operations, innovation, and knowledge sharing, ensuring robust safeguarding of the company's intellectual property.



3.2 WORK SAFETY MANAGEMENT

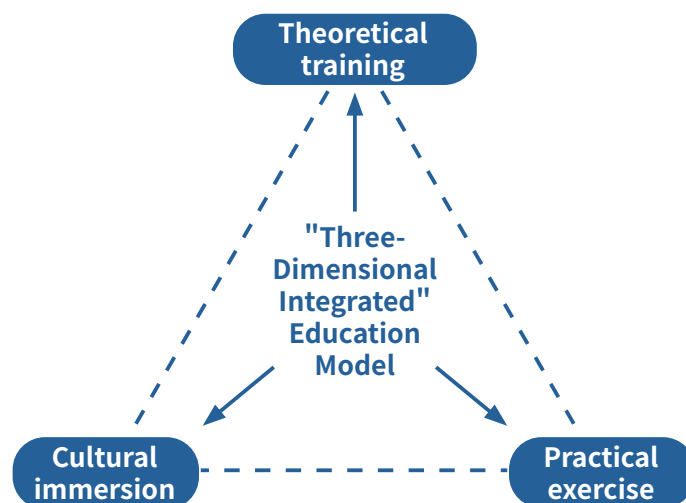
SAFETY MANAGEMENT SYSTEM

The company has established internal regulations such as the Work Safety Management Procedures and Hidden Hazard Investigation and Control Procedures, implementing a "four-tier inspection mechanism" and developing a comprehensive risk indicator database covering all operational processes. Through monthly safety inspection reports, random employee assessments, and practical skills training, the company ensures safety measures are effectively implemented at all levels and assigned to responsible personnel. In 2024, the company identified 144 risk points through two rounds of risk assessment, implementing dynamic updates and tiered controls. Leveraging the "Smart Falcon System" and "Open Safety Supervision Platform", it achieved real-time worksite monitoring and AI-powered violation detection, maintaining a 100% hazard rectification rate throughout the year. For critical risks like silo dust explosions, the company adopted laser radar imaging and dual-spiral silo cleaning technology to enable unmanned operations, significantly reducing accident risks.

Additionally, we routinely advance emergency management efforts, implementing plans such as the Work Safety Incident Emergency Response Plan and Typhoon & Flood Prevention Special Emergency Plan. The company conducts over 20 comprehensive and specialized emergency drills annually. Through a triple-layered "human + technical + intelligent" prevention system, we have maintained zero major safety incidents for three consecutive years.

SAFETY AWARENESS

The company has established a "three-dimensional" safety education model, integrating policy innovation, technology empowerment, and full staff participation to transform safety training from "passive acceptance" to "active implementation", thereby strengthening the work safety defense line.





SERVICE RESPONSIBILITY

The company has established a precise training system and built a tiered and categorized training mechanism. It has developed differentiated courses for management, technical positions, and operational roles. Leveraging the "Safety Skills Training Base" at Rizhao Port, the company simulates scenarios such as fires and falls from heights. It has also introduced a VR safety training system, enhancing employees' ability to anticipate dangerous situations through immersive experiences. During the Reporting Period, the company conducted nine targeted training sessions, including the "New Employee Safety Access Training" and the "Middle Management Safety Management Skills Enhancement Class", covering 100% of all staff. It organized 10 batches of fire drills and flood prevention emergency drills, with more than 2,000 person-times. The company also launched the "Monthly Exam" activity, achieving a 100% participation rate among management personnel, with more than 1,500 person-times. A total of more than 240 person-times of VR training for operational personnel were completed.

In addition, we have strengthened the integration of daily safety awareness by implementing the "Five Ones"³ pocketbook. This initiative compiles job-related risks and emergency procedures into a portable manual for convenient access to safety standards. We have also established a pre-shift and post-shift "Three-Point" mechanism, with daily pre-shift meetings emphasizing key safety points and post-shift meetings reviewing potential hazards. Over 2,000 safety-themed team meetings were held throughout the year, resulting in the identification and rectification of more than 2,700 issues, achieving a 100% hazard rectification rate. To enhance the safety management mechanism, the company introduced a safety points system, incorporating safe behaviors into performance assessments. Employees can accumulate points through reporting hazards and following standard operating procedures. In 2024, over RMB 500,000 was awarded as safety incentives, with an employee participation rate of 92%.

³ The "Five Ones" refer to 1 Risk Card, 1 Operation Diagram, 1 Emergency Point, 1 Warning Phrase and 1 Contact list.

Jurong Co., Ltd. invited external experts to enhance employees' safety awareness and skills

To enhance employees' safety awareness and skills, the company has established a thorough annual training plan, inviting senior external experts from the industry to conduct in-depth thematic training on safety issues encountered in actual operations.



On-site Training

SERVICE RESPONSIBILITY

3.3 SERVICE QUALITY

QUALITY MANAGEMENT

The company has established a quality management system that is "full-process, all-element, and fully participatory". Through institutional development, technological innovation, and process optimization, we continuously enhance service quality and operational efficiency. We strictly adhere to the ISO 9001 Quality Management System standard and have formulated and implemented internal systems such as the "Freight Quality Management Measures" "Compilation of Production Operation Technical Standards" and "Equipment Full Life Cycle Management Measures". These systems standardize equipment operation, maintenance, and renewal processes, and clarify quality control standards for key links such as ship unloading, storage custody, and port clearance dispatch.

By adopting the TnPM (Total Normalized Productive Maintenance) lean equipment management model, we implement a "three-level inspection system" and preventive maintenance, maintaining an equipment integrity rate of over 97% and keeping the failure downtime rate below 0.5%. We have also innovatively applied a "unit cost accounting" mechanism, combined with technologies such as sensor temperature measurement and vibration monitoring, to dynamically optimize equipment operating parameters. As a result, our comprehensive energy consumption per tonne is lower than the industry standard by 12%.

The company systematically advances management innovation, service innovation, and process innovation to drive sustainable growth. In management innovation, self-assessment of excellent performance, organizational performance evaluation, and system management review have been carried out. In 2024, the company was honored with the China Transportation Industry Quality Award, and the company's process team was rated as a five-star site in the China Transportation Industry. In accordance with the "Work Plan for Labor Competition", the project establishment of management innovation and the review and rewards for the achievements of special projects have been standardized, which effectively promoted the improvement of the company's comprehensive management level. Service innovation leverages customer/employee satisfaction surveys and a suggestion system to refine service delivery and reduce costs. In process innovation, the company carries out QC activities, benchmarking management, and star-rated site management, aligning with international management concepts and scientific methods. This enables teams to achieve self-management, self-development, and self-optimization, resulting in 10 corporate-level outstanding QC achievements, 5 provincial or ministerial-level achievements, 4 group-level star-rated site benchmarks, and an 8% year-on-year improvement in comprehensive production process efficiency.

"SPRING SERVICE"

To enhance the company's service quality, we have adopted the "Spring Service" strategy of Rizhao Port Group, with the core of the "Spring Service" brand, to build a quality management system covering the entire service cycle. We established the "Integrity Jurong" service team and formulated

the "Trustworthiness Jurong" brand construction plan, integrating the philosophy of "customer first, service first" into the entire quality management process. Innovatively, we introduced the "Ten Service Commitments", including quantifiable indicators such as a vessel dispatch rate $\geq 90\%$ and loading accuracy $\leq 3\%$. Through the "Sunshine Service" visual platform, we provide real-time updates on cargo status, improving service transparency. To strengthen customer engagement, we implemented a four-tier customer management system ("Strategic-Important-General-Potential") with differentiated maintenance strategies for each level.

Strategic customers are maintained by the company's senior management, who provide "dedicated team" services.

For important customers, a dual-track connection is implemented, involving both the divisional leaders and business managers.

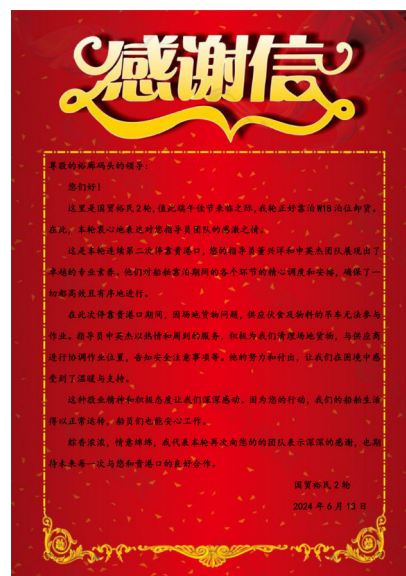
General customers' needs are dynamically tracked through an online platform.

Customer Management System

SERVICE RESPONSIBILITY

Our efficient ship unloading solutions and high-quality services have earned high praise from clients

In June 2024, Jurong received high praise from the client for the efficient unloading plan developed for the vessel Guomao Yumin II. During its berthing period, the operation of cranes supplying provisions and materials was hindered due to cargo stacking issues in the yard. The on-site dispatch team promptly cleared the obstacles and repeatedly communicated with suppliers to optimize the operational positions while standardizing safety procedures. During its berthing period, the operation of cranes supplying provisions and materials was hindered due to cargo stacking issues in the yard. The on-site dispatch team promptly cleared the obstacles and repeatedly communicated with suppliers to optimize the operational positions while standardizing safety procedures. Two team members remained on-site throughout the process, ensuring vessel operation efficiency through scientific scheduling. Their "customer-first" service approach enabled the timely resolution of unexpected issues, guaranteeing the completion of loading/unloading tasks as scheduled. The crew expressed their gratitude in a thank-you letter, commending the company's "professional and efficient planning capabilities" and "proactive service spirit", while also extending sincere appreciation for the meticulous efforts of the two dispatchers.



We have strengthened our complaint management system by establishing a 24-hour hotline (0633-7381526) and an "Integrity Service" QR code, implementing a closed-loop mechanism with clear timelines (15-minute response, 2-hour on-site arrival, 24-hour feedback). Regular "Service Open Day" events engage clients in process optimization, yielding 80 actionable suggestions during the Reporting Period, spanning operational efficiency and equipment configuration. In 2024, we resolved 20 customer complaints with a 100% resolution rate and 98% satisfaction rate.

Operational Activity Exchange Meeting

To implement the "Spring Service" initiative and reinforce the integrated management of service, quality, and safety, the company organized a Partner Operations Exchange Conference in November 2024, inviting three key manufacturers from the Lingang area. The meeting aimed to enhance collaboration and ensure efficient and safe production operations. The meeting focused on equipment management, safety risks, and control measures, facilitating training sessions and discussions where both parties proposed improvement suggestions for critical operational processes. These collaborative efforts ensured the effective integration of production operations with safety management and laid a solid foundation for future cooperation.



While meeting customer needs, we focus on protecting customer privacy. We strictly comply with the Personal Information Protection Law, and have established a tiered authorization system for customer data. We use technical means such as encrypted transmission and access control to ensure information security. We specify privacy protection clauses in contract signing and cargo handover, and customer information shall not be disclosed to third parties without authorization.

PORT CONSTRUCTION

The company aims to build a smart and green port. Through technological innovation and process optimization, we continuously improve port operating efficiency and service quality, and strive to become a benchmark for responsible modern ports. Guided by the strategy for smart and green port construction, the company takes the Phase IV bulk grain project as an important vehicle. Through intelligent and low-carbon technological innovation, we further enhance the port's full-process service capabilities, providing a practical example for achieving both efficient operations and sustainable development.

SERVICE RESPONSIBILITY

The Phase IV bulk grain project achieved a breakthrough in heavy-load trial operations in 2024

Rizhao Port Jurong Co., Ltd.'s Phase IV Bulk Grain Project, a key construction project in Shandong Province, achieved critical breakthroughs in 2024. In collaboration with the Construction Management Center and Land-Sea Equipment Group, the company completed the heavy-load test, cumulatively unloading 105,000 tons of grain. The successful 496,000-tonne silo preloading test in Area A verified the stability of the fully automated system. In December, 2024, the connection test between West Berth No.6 and the Phase III process was completed, with stable coordinated operation between ship unloaders and conveyor system achieving an intake capacity of 2,000 tonnes per hour. These milestones mark the basic completion of the grain base's core functions, providing core infrastructure support for Shandong Port's strategic "Marine Granary" initiative.



In 2024, we achieved a year-on-year increase of 9% in berth comprehensive efficiency. Grain throughput exceeded ten million tonnes for five consecutive years, and soybeans alone surpassed ten million tonnes for two consecutive years. We innovated the "zoning operation" and "dual control" models, resulting in a year-on-year increase of over 10% in truck transportation for port clearance and a reduction of berth stop time to 59 minutes per vehicle. By installing a wireless grain condition monitoring system, we realized real-time monitoring of temperature and humidity in storage rooms, ensuring the safety of grain storage. We obtained the qualification of a state-owned corn transshipment warehouse, solving the problem of no designated berthing for small and medium-sized feed enterprises. We were the first to introduce the top-opening container loading technology into the port, eliminating the risk of moisture in open-top containers at the source. Through intelligent upgrading and qualification breakthroughs, the company continues to consolidate its position as the top port for importing soybeans and wood chips in the country, injecting strong momentum into the creation of a full-process green and intelligent grain demonstration port.

4.1 EMPLOYEE RIGHTS AND INTERESTS

EQUAL EMPLOYMENT OPPORTUNITY

Jurong Co., Ltd complies with national laws and regulations including the Labor Law of the People's Republic of China and the Labor Contract Law of the People's Republic of China, the company has established internal policies such as the Employee Recruitment and Allocation Management Measures of Rizhao Port Jurong Co., Ltd. Adhering to the principles of legality, fairness, merit-based matching, and competitive selection, the company ensures diversity and equality in employment. It firmly opposes all forms of discrimination, explicitly prohibits child labor, resists forced labor in any form, and safeguards employees' lawful rights and interests.

During the reporting period, the company provided 18 job positions, with a 100% employment contract signing rate. The company had 296 regular employees, including 3 people from ethnic minorities and 23 veterans. The employee turnover rate was 16.2%. The details are as follows⁴.

Metric		Unit	2024
By gender	Male	No. of people	228
	Female	No. of people	68
By region	Shandong Province	No. of people	281
	Other regions	No. of people	15
By age group	≤ 30	No. of people	109
	31-50	No. of people	139
	≥ 51	No. of people	48
By employee category	Senior managerial position	No. of people	4
	Mid-level position	No. of people	23
	General position	No. of people	269
By Education Level	Associate degree and below	No. of people	134
	Bachelor's degree	No. of people	142
	Master's degree and above	No. of people	20
By Professional title	Junior professional title	No. of people	30
	Intermediate-level professional title	No. of people	36
	Senior professional title	No. of people	7

⁴ The tabular information is the number of regular employees only.

EMPLOYEE

EMPLOYEE RIGHTS AND INTERESTS

Jurong Co., Ltd. respects and safeguards the legitimate rights and interests of employees, and is committed to achieving a harmonious and mutually beneficial vision with our employees. Through various means such as conducting satisfaction surveys, holding symposiums, one-on-one interviews, and the trade union chairman's reception day, we have gained an in-depth understanding of and listened to employees' opinions and demands regarding their work. We have also established and improved a support system to ensure democratic participation. During the Reporting Period, there were no labor disputes in our company. The result of the employee satisfaction survey was 84.5%.

Suggestions and proposals activity

To encourage employee participation in corporate democratic management, Jurong Co., Ltd. launched the "I Am a Shandong Port Employee: Suggestions for Group Development" initiative. Through this dedicated platform, employees freely voice opinions and proposals regarding company operations, workplace conditions, and welfare policies. We not only attentively listen to every employee's feedback but also actively adopt and implement actionable recommendations (e.g., workplace environment improvements), significantly enhancing employees' sense of belonging and well-being. This initiative fully demonstrates the company's commitment to respecting and safeguarding employee rights.

日照港裕廊股份有限公司

日港裕廊发〔2024〕140号

关于组织开展 2024 年裕廊公司“我是山东港口人，我为集团发展建言献策”活动的通知

各单位、室：

根据集团 2024 年“我是山东港口人，我为集团发展建言献策”工作安排，为进一步提升科学化、规范化、精细化管理水平，充分调动员工参与企业民主管理的积极性、主动性和创造性，推动港口高质量发展，现面向公司全体职工开展 2024 年建言献策活动。现将有关事项通知如下：

一、总体要求

坚持以习近平新时代中国特色社会主义思想为指导，深入贯彻落实党的二十届三中全会精神，贯彻落实习近平总书记对山东

- 1 -

Notice of the activity

4.2 HEALTH AND SAFETY

Jurong Co., Ltd. adheres to the "life-first" principle, aiming for "zero accidents and zero casualties", and prioritizes employee health and safety. We continuously improve our occupational health and safety management system, strengthen risk prevention and emergency management, and focus on employees' physical and mental well-being to prevent work-related illnesses and reduce occupational hazard exposure, ensuring a healthy and safe working environment.

We highly value occupational health, strictly comply with laws such as the Work Safety Law of the People's Republic of China, and have established internal regulations like the Occupational Disease Prevention and Control Management Measures. Occupational health and safety are incorporated into performance evaluations, and we consistently enhance our management system. During the Reporting Period, we obtained OHSAS 18001 certification. To reinforce occupational disease prevention, we conduct annual health check-ups for all employees, with additional occupational health examinations for frontline staff. These measures strengthen supervision mechanisms and safeguard employees' health. Notably, occupational health check-up coverage reached 100% in the Reporting Period.

Employee Health Lounge ensuring the physical and mental well-being of staff

Jurong Co., Ltd. specially established the Employee Health Lounge. We regularly invite experts from various departments of the port hospital, such as dentistry, orthopedics, and physiotherapy, to conduct free clinics. They also interpret health check-up reports and promote medical insurance policies. The lounges are equipped with self-service health examination devices, allowing employees to measure their blood pressure, blood sugar, and other health indicators on their own. This initiative demonstrates the company's deep concern for employee health. It not only provides convenient health services but also creates a work atmosphere that focuses on health and is positive and upward-looking, helping employees to live a healthy life.

EMPLOYEE

Adhering to the principle of "safety first", we systematically implement occupational safety measures by revising the Post-Specific Work Safety Responsibility System, promoting safety innovations such as "hard barriers and soft isolation" and "hatch-mounted surveillance devices". These initiatives optimize worksite conditions and operational procedures, striving to create a more comfortable working environment and safeguard every employee's health and safety.

During the Reporting Period, the company recorded zero lost-time injuries and zero work-related fatalities.

Metric	Unit	2022	2023	2024
Number of work-related fatalities	No. of people	0	0	0
Rate of work-related fatalities	%	0	0	0

Furthermore, Jurong Co., Ltd. organizes thematic safety training and fire evacuation drills for employees, guide them to prioritize health issues, strengthen the promotion of occupational health and safety and enhance workers' health awareness and self-protection capabilities.

4.3 EMPLOYEE DEVELOPMENT

DEVELOPMENT AND TRAINING

Jurong Co., Ltd. is committed to building a national specialized management team for grain terminals, the company has formulated a comprehensive talent strategy. By integrating industry trends, operational realities, and employee profiles, we established a scientific training system and implemented internal policies like the Employee Training Management Regulations to strengthen the internal trainer program. Through blended online-offline approaches, we developed an education platform focusing on four dimensions: competency enhancement, benchmarking exchanges, innovation collaboration, and knowledge sharing, creating the distinctive "Yu·Elite" talent development model (4+1+N framework) to empower employees at all levels.

Metric		Unit	2024
Percentage of employees received training		%	100
Total training hours		hour	81,819
Average training hours		hour per employee	20.47
Training hours completed by gender	Male	hour	64,428.89
	Female	hour	17,390.1
Training hours completed by employee category	Senior managerial position	hour	1,140.33
	Mid-level position	hour	6,271.84
	General position	hour	74,406.83

To enhance the professional competence and technical skills of key technical personnel, we have launched the "Flight Plan" initiative. This includes deepening the "1+1" project accountability system, organizing "New Perspectives" seminars, promoting "veteran-novice pairing" and "master-apprentice partnerships", and institutionalizing regular skills competitions. Leveraging industry-academia-research collaboration with harbor institutes and the China Ports Association, we provide customized technical training. Additionally, the company adopts diverse approaches such as skills contests and job rotation programs to continuously elevate employee capabilities, ensuring holistic development that aligns with organizational needs. This drives precise matching and effective enhancement between current competencies and business demands, ultimately supporting management objectives.

EMPLOYEE PROMOTION CHANNELS

Jurong Co., Ltd. has established a comprehensive performance evaluation system. Focusing on strategic goals, business processes, and job responsibilities, we have set quantifiable company-level KPIs from four dimensions: finance, customer market, internal operations, and learning and growth. These KPIs are further refined from the company level to the department and position levels. This has created a performance evaluation system that links "company - department - position" with "strategy - goal - indicator," ensuring that goals at all levels are closely aligned with the company's strategy.

Performance evaluation	<p>Senior management personnel of the company are assessed and managed by the higher authorities;</p> <p>Middle management personnel are assessed and managed by the company based on their work performance and leadership evaluation, among other factors;</p> <p>General employees are assessed and managed by their respective departments according to their work performance, capabilities, and attitudes.</p>
Performance coaching	<p>Break down objectives and formulate team member performance plans with clear responsibilities and guidance;</p> <p>Develop training programs aligned with employee needs to enhance skills, utilizing pre-/post-shift meetings for daily management and monthly performance evaluations;</p> <p>Establish regular communication through multiple platforms to encourage feedback, boost engagement, improve performance, and ensure goal attainment.</p>
Performance feedback	<p>Establish a performance feedback mechanism to comprehensively understand the work progress of the assessed individuals, provide timely coaching, and periodically feedback on the results;</p> <p>Guide employees to achieve their goals, offer suggestions for improvement and training opportunities, enhance skills, and ensure the effective implementation of performance management through a communication system.</p>

Performance evaluation system

In compliance with higher-level guidelines on compensation system reform, Jurong Co., Ltd. has refined its incentive mechanisms and formulated the Compensation Distribution Guidance based on actual conditions. Adhering to the principles of "efficiency first, remuneration according to labor", it implements a diversified compensation structure. Furthermore, tailored material and non-material incentives have been introduced, establishing a comprehensive incentive system with base pay as the core and multiple distribution channels, thereby continuously fostering talent development.

4.4 EMPLOYEE WELL-BEING

SALARY AND WELFARE

In strict compliance with national laws, regulations, and salary standards, the company has established competitive compensation and benefits by the Employee Compensation Management Measures (Trial) and other policies to attract and retain talent. These include but are not limited to basic salary, variable performance-based bonus, six insurances and two funds, paid annual leave, supplementary medical insurance and enterprise annuity with employer contributions scaled at 2%-10% of salary based on employee age. During the Reporting Period, the company achieved 100% social insurance coverage for all employees. Additionally, we offer diversified and employee-centric benefits, such as skill-based allowances for certified positions and health check-ups tailored to employees' age and gender.

EMPLOYEE CARE

We are always committed to providing comprehensive care and support for our employees, with a particular focus on the well-being of female employees. Under the policy support of Shandong Province, in addition to the original 158 days of maternity leave, female employees of the company will also be granted an additional month of maternity leave, and flexible breastfeeding hours during the lactation period. If there are children under the age of six in the family, both spouses can enjoy one day of childcare leave per month, which does not conflict with the annual leave.

Besides, we also provide a series of care and support activities for female employees, vulnerable groups, and employees in difficult families, including regularly providing employees with consultation and a variety of cultural activities, to jointly create a warm and harmonious working atmosphere. During the Reporting Period, we supported six employees in difficulty throughout the year, and also established a care fund for employees in difficulty, providing RMB 10,000 in financial support to four employees, becoming their strong backing to face the challenges of life together.

Care for female employees by establishing Reading Club

This year, Jurong Co., Ltd. successfully organized a women's reading club with enthusiastic participation from over 30 female employees. The event aimed to enhance their knowledge and cultural literacy while providing a platform for mutual learning and experience sharing.



Women's reading club



SOCIETY

5.1 SUPPLY CHAIN

SUPPLY CHAIN MANAGEMENT

The company strictly adheres to the Tendering and Bidding Law of the People's Republic of China and related regulations, integrating the management standards of Shandong Port Group Co., Ltd and Shandong Port Rizhao Port Group Co., Ltd to establish a comprehensive governance framework, including Supplier Management Procedures, Bidding & Procurement Regulations, Outsourcing Project Control Protocols. This system enables dynamic supplier tracking and management covering performance evaluation, KPI assessment, contract compliance, service quality, and product standards to ensure supply chain efficiency and stability. As of the reporting period, all 119 suppliers are mainland China-based entities.

Externally, the company strictly manages contracts by adding ethical and integrity clauses and anti-corruption agreements to supplier contracts, and by incorporating ethical indicators into the KPI system of the supply department and personnel. Through regular audits and dynamic assessments, the company ensures compliance in business conduct. This dual management approach not only standardizes internal operational procedures but also strengthens the sense of responsibility of partners through external constraints, effectively enhancing the transparency and sustainability of the supply chain.

	Unit	2022	2023	2024
Corruption and Non-compliance Incidents	times	0	0	0



SUPPLY CHAIN ENGAGEMENT

The company prioritizes building long-term, stable, and mutually beneficial partnerships with suppliers through systematic communication mechanisms and diversified channels, establishing an efficient and transparent supply chain. Our multi-channel approaches are as follows.

Communication Channels	Frequency	Responsibility Departments
Site visits, mutual visits, technical exchanges, social gatherings	Annually	Office, Equipment Technology Department and Production and Business Center
Electronic procurement platform	Daily	
Supplier partner satisfaction survey	Annually	
Joint activities, bidding and procurement meetings, work reports, social gatherings	Annually or Monthly	

5.2 INDUSTRY DEVELOPMENT

As a pioneer and leading builder of grain logistics hubs, the company fulfills its mission by collaborating with construction management centers, land-sea equipment groups, and technology consortiums to accelerate the Rizhao Port Grain Base project. Leveraging unparalleled expertise and innovative approaches in grain logistics, it propels high-quality industry development.

Concurrently, the company actively shapes industry standards, having co-developed five domestic group standards over three years. These contributions strengthen regulatory frameworks while anchoring the green and intelligent transformation of grain logistics.

Technological innovation and academic achievements recognized by the industry

On March 16th, 2024, the Silo and Bulk Grain Transportation Branch of the China Ports Association convened its "2024 Leadership Conference & 5th Editorial Committee Meeting of Modern Food" in Haikou. The conference delved into technological innovation, safety management, and process optimization in bulk grain logistics and storage, while reviewing the publication's academic contributions. Our company was honored for ranking among the top contributors of high-quality research papers in Modern Food, demonstrating our industry-leading expertise and commitment to applied technological advancement.



5.3 COMMUNITY CONTRIBUTION

Upholding its philanthropic mission, the company actively engages in social welfare initiatives through charitable donations, voluntary blood drives, educational support, and community development programs to alleviate poverty and enhance community care. Over the past three years, the company has allocated RMB 15,000 annually such as the sponsorship of "Spring Bud Children" for their education. Additionally, the company has organized its employees to participate in the "One-Day Compassionate Donation" activity, contributing to charitable and public welfare undertakings, mobilized 20-30 employees for voluntary blood donation campaigns, provided 5-10 internship opportunities for students and invested RMB 160,000 in community infrastructure to foster social harmony.

In 2024, we deepened our commitment to social well-being by delivering substantive aid through targeted charitable donations and addressing community needs with initiatives to build safer, more orderly, and eco-friendly neighborhoods.

Charity One-Day Donation

On October 8th, 2024, the company held a "Charity One-Day Donation" event, with a total of 257 people participating and a cumulative donation amount reaching RMB 29,000.



2024 年 10 月 8 日

NO:10100120240209

今收到：日照港裕廊股份有限公司	
金额（大写）：人民币贰万玖仟圆整	（小写）¥29,000.00
附 注：裕廊公司2024年慈心一日捐	

收款单位盖章：



收款人签章（签字）：

张洁

"Charity One-Day Donation" electronic receipt

School protection activities

In 2024, the company launched the "Yield at Crosswalks, Civilization Travels With Us" initiative, embodying the volunteer spirit of "dedication, fraternity, mutual aid, and progress" through concrete actions. Volunteers maintained traffic order around schools to ensure student safety, while educating parents on safety knowledge to enhance "risk awareness and avoidance" consciousness. These efforts fostered a secure and caring environment for students' commutes.



"Yield at Crosswalks, Civilization Travels With Us" activity

"Learn from Lei Feng, Be a Pioneer of New Era Civilization" campaign

On March 5th, 2024, the company's Party Committee and Youth League Committee jointly launched the "Learn from Lei Feng, Be a Pioneer of New Era Civilization" campaign, motivating Party members, League members, and young volunteers to inherit Lei Feng's spirit through concrete actions. Three volunteer teams were deployed to conduct community sanitation cleaning, non-motor vehicle realignment, waste sorting promotion effectively advancing neighborhood civilization.



"Learn from Lei Feng, Be a Pioneer of New Era Civilization" campaign

APPENDIX

HKEX ESG REPORTING GUIDE CONTENT INDEX

Subject	Description	Section
A. Environment		
A1 Emissions		
A1 Emissions	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	2. ENVIRONMENT
A1.1	The types of emissions and respective emissions data.	2.4 POLLUTION MANAGEMENT
A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	2.4 POLLUTION MANAGEMENT
A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	2.4 POLLUTION MANAGEMENT
A1.5	Description of emissions target(s) set and steps taken to achieve them.	2.1 CLIMATE CHANGE

Subject	Description	Section
A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	2.4 POLLUTION MANAGEMENT
A2 Use of Resources		
A2 Use of Resources	General Disclosure Policies on the efficient use of resources, including energy, water and other raw materials.	2.3 ENERGY AND RESOURCES
A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	2.3 ENERGY AND RESOURCES
A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	2.3 ENERGY AND RESOURCES
A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	2.3 ENERGY AND RESOURCES
A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency initiatives and results achieved.	2.3 ENERGY AND RESOURCES
A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	N/A

APPENDIX

Subject	Description	Section
A3 The Environment and Natural Resources		
A3 The Environment and Natural Resources	General Disclosure Policies on minimising the issuer's significant impacts on the environment and natural resources.	2.3 ENERGY AND RESOURCES
A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	2.3 ENERGY AND RESOURCES
A4 Climate Change		
A4 Climate Change	General Disclosure Policies on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	2.1 CLIMATE CHANGE
A4.1	Description of the significant climate related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	2.1 CLIMATE CHANGE
B. Social		
Employment and Labour Practices		

Subject	Description	Section
B1 Employment	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	4.1 EMPLOYEE RIGHTS AND INTERESTS
B1.1	Total workforce by gender, employment type (for example, full – or part-time), age group, and geographical region.	4.1 EMPLOYEE RIGHTS AND INTERESTS
B1.2	Employee turnover rate by gender, age group and geographical region.	4.1 EMPLOYEE RIGHTS AND INTERESTS
B2 Health and Safety	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to providing a safe working environment and protecting employees from occupational hazards.	4.2 HEALTH AND SAFETY
B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	4.2 HEALTH AND SAFETY

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Subject	Description	Section
B2.2	Lost days due to work injury.	4.2 HEALTH AND SAFETY
B2.3	Description of occupational health and safety measures adopted, how they are implemented and monitored.	4.2 HEALTH AND SAFETY
B3 Development and Training	General Disclosure Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	4.3 EMPLOYEE DEVELOPMENT
B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	4.3 EMPLOYEE DEVELOPMENT
B3.2	The average training hours completed per employee by gender and employee category.	4.3 EMPLOYEE DEVELOPMENT
B4 Labour Standards	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child and forced labour.	4.1 EMPLOYEE RIGHTS AND INTERESTS
B4.1	Description of measures to review employment practices to avoid child and forced labour.	4.1 EMPLOYEE RIGHTS AND INTERESTS
B4.2	Description of steps taken to eliminate such practices when discovered.	4.1 EMPLOYEE RIGHTS AND INTERESTS

Subject	Description	Section
Operating Practices		
B5 Supply Chain Management	General Disclosure Policies on managing environmental and social risks of the supply chain.	5.1 SUPPLY CHAIN
B5.1	Number of suppliers by geographical region.	5.1 SUPPLY CHAIN
B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	5.1 SUPPLY CHAIN
B6 Product Responsibility	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	3.3 SERVICE QUALITY
B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	NA
B6.2	Number of products and service related complaints received and how they are dealt with.	3.3 SERVICE QUALITY

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Subject	Description	Section
B6.3	Description of practices relating to observing and protecting intellectual property rights.	3.3 SERVICE QUALITY
B6.4	Description of quality assurance process and recall procedures.	3.3 SERVICE QUALITY
B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	3.3 SERVICE QUALITY
B7 Anti-corruption	General Disclosure Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	1.4 CODE OF ETHICS
B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	1.4 CODE OF ETHICS
B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	1.4 CODE OF ETHICS
Community		

Subject	Description	Section
B8 Community Investment	General Disclosure Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	5.3 COMMUNITY CONTRIBUTION
B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	5.3 COMMUNITY CONTRIBUTION
B8.2	Resources contributed (e.g. money or time) to the focus area.	5.3 COMMUNITY CONTRIBUTION

